



ABOUT LIBERTY

Liberty is committed to providing safe and reliable natural gas, water, and electricity distribution services to over one million customer connections. Approximately 120,000 of those connections are natural gas customers in the Midwest. Liberty's utility operations are primarily located in the United States and Canada and have expanded to Chile and Bermuda. Liberty's North American distribution operations include Arizona, Arkansas, California, Georgia, Illinois, Iowa, Kansas, Massachusetts, Missouri, New Hampshire, New York, Oklahoma and Texas in the United States, and New Brunswick, Canada. For more information, please visit www.libertyenergyandwater.com.

COMMUNITY AWARENESS AND PARTNERSHIP

Liberty understands that maintaining a strong safety record requires the partnership of many stakeholders. Liberty considers its employees, customers and the public near our pipelines, local government officials, and emergency responders all partners in our goal of providing safe reliable natural gas services. Liberty provides training and educational materials to stakeholders to help increase awareness of the role each party plays in maintaining a safe natural gas delivery system. These materials provide detailed information about understanding what a pipeline is, how to recognize where a pipeline is located and various pipeline marking methods. Information is also provided about the properties of the products moved by pipeline, how to recognize a pipeline incident and what your role as a stakeholder is in responding to that incident.

COMMITMENT TO PIPELINE SAFETY, HEALTH & ENVIRONMENT

Prevention is Liberty's primary focus to ensure the safety of its gas system and to protect the health and welfare of the

public which includes our customers and employees. We work to maintain the integrity of our pipeline systems and keep them safe from any potential threat. Our goal is that everyone who lives or works near our pipeline facilities is aware of them, adopts safe digging practices, learns the signs of a potential pipeline leak and knows how to quickly respond if a problem is suspected. Though we monitor our assets regularly by various patrols, we also request your help to maintain a safe, secure, and reliable pipeline system. If you observe any unusual or suspicious activity near our pipeline facilities or in the unlikely event an emergency occurs, please call us at any time using the emergency number listed in this document.

System failures are rare along the nation's network of interstate natural gas pipeline facilities, however most of the ones that do occur are caused by damage from others digging near the pipeline. We watch for unauthorized digging, but we request your help too. We are members of the Missouri One-Call and strongly encourage those who are going to dig to call

Missouri One-Call or 811 "Call before you dig" hotline to allow all buried utilities a chance to mark the underground facilities in the area before digging begins.

Liberty maintains regional service centers supplied with equipment and materials to respond to incidents should they occur. We have the committed company employees and contractor resources available for prompt responses to any nature of natural gas pipeline emergency. Liberty maintains a 24 hour emergency call center and members of our staff are on call 24 hours a day, 7 days a week to respond to and investigate any suspected pipeline incident. Our goal is the safe delivery of natural gas and the preservation of public health and safety and the environment.

EMERGENCY CONTACT:

Liberty
1-855-644-8134

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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MISSOURI COUNTIES OF OPERATION:

Adair	Mississippi
Bates	New Madrid
Butler	Pemiscot
Cape Girardeau	Pike
Cass	Ralls
Clark	Ripley
Dunklin	Schuyler
Henry	Scotland
Iron	Scott
Knox	St. Clair
Lewis	Stoddard
Macon	Wayne
Marion	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

EMERGENCY CONTACT:

Liberty-Empire District Gas Company
1-800-406-9220

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Natural Gas	1971	115
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MISSOURI COUNTIES OF OPERATION:

Andrew	Linn
Atchison	Livingston
Chariton	Morgan
Cooper	Nodaway
Grundy	Pettis
Henry	Platte
Holt	Ray
Howard	Saline
Johnson	Vernon
Lafayette	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

MAINTAINING SAFETY AND INTEGRITY OF PIPELINES

Most active pipelines are monitored 24 hours a day via manned control centers. Liberty also utilizes on-ground observers to identify potential dangers. Control center personnel continually monitor the pipeline system and assess changes in pressure and flow. They notify field personnel if there is a possibility of a leak. Automatic shut-off valves are sometimes utilized to isolate a leak.

Gas transmission and hazardous liquid pipeline operators have developed supplemental hazard and assessment programs known as Integrity Management Programs (IMPs). Specific information about Liberty's program may be found by contacting us directly.

WHAT DOES LIBERTY DO IF A LEAK OCCURS?

To prepare for the event of a leak, pipeline companies regularly communicate, plan and train with local emergency responders. Upon the notification of an incident or leak the pipeline company will immediately dispatch trained personnel to assist emergency responders.

Pipeline operators and emergency responders are trained to protect life, property and facilities in the case of an emergency.

Pipeline operators will also take steps to minimize the amount of product that leaks out and to isolate the pipeline emergency.

WHAT ARE THE SIGNS OF A NATURAL GAS PIPELINE LEAK?

- Blowing or hissing sound
- Dust blowing from a hole in the ground
- Continuous bubbling in wet or flooded areas
- Gaseous or hydrocarbon odor
- Dead or discolored vegetation in a green area
- Flames, if a leak has ignited

WHAT SHOULD I DO IF I SUSPECT A PIPELINE LEAK?

Your personal safety should be your first concern:

- Evacuate the area and prevent anyone from entering
- Abandon any equipment being used near the area
- Avoid any open flames
- Avoid introducing any sources of ignition to the area (such as cell phones, pagers, 2-way radios)
- Do not start/turn off motor vehicles/electrical equipment
- Call 911 or contact local fire or law enforcement
- Notify the pipeline company
- Do not attempt to extinguish a natural gas fire
- Do not attempt to operate any pipeline valves

We stay in contact with industry and government to monitor potential threats and study new technologies that will help keep our facilities as safe and secure as possible.



PIPELINE LOCATION AND MARKERS

Pipeline markers (pictured above) are used to indicate the approximate location of a natural gas pipeline and to provide contact information. Aerial patrol planes also use the markers to identify the pipeline route. Markers should never be removed or relocated by anyone other than a pipeline operator.

HOW TO GET ADDITIONAL INFORMATION

To find more information about Liberty, visit our website at www.LibertyEnergyandWater.com, or contact a customer care representative at the number listed in the header next to our logo.

You can also find out where Liberty's and other companies' pipelines are in your area by going to the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

